Alan Escobar

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SKILLS

Knowledge:
Tools: Crowdstrike EDR, IBM QRadar SIEM, Splunk Enterprise Security, Sentinel One, Crowdstrike Falcon, Proofpoint, Tenable Nessus, Jira, VirtualBox, Kali Linux, Proxmox
OSINT: VirusTotal, JoeSandBox, MXToolbox, AbuseIPDB,
Frameworks: CIA Triad, OWASP Top Ten, MITRE ATT&CK, Cyber Kill Chain®, NIST CSF, ISO 27001

CERTIFICATE

Certified Cybersecurity and Member of (ISC)²   03/2024 – 03/2027
CompTIA Security+   06/2023 – 06/2026

PROJECTS

Project: Home Lab Setup and SIEM Implementation
Duration: ~2 weeks
Description:

- Repurposed an old server with Proxmox hypervisor.
- Configured RAID 5 for data redundancy.
- Deployed VMs: Kali Linux, Kali Purple, and Ubuntu Server with Wazuh SIEM.
- Troubleshooting, and networking.
- Gained hands-on experience deploying and managing VMs and containers, troubleshooting network issues, and creating VLANs to separate my lab network, IoT devices, and home network

EXPERIENCE

SOC Analyst, Cybernow Labs   *04/2023 – present*

- Collaborated in a Soc of 3-5 members per shift, gaining value insight and learning extensively from colleagues.
- Proactively ensured all SOC tools function properly, promptly reporting or escalating any issues to management.
- Monitored and mitigated many potential threats by effectively utilizing SIEM tool alerts and triage methods.
- Continually stiving to enhance my understanding of indicators of compromise in our environment.
- Gained proficiency in detecting EDR alerts and adapting SIEM Investigation methods, demonstrating quick technology adaptation.
- Enhanced the readability of incident declarations and recommendations, booting ticket completion value.
- Utilized spare time to review Vulnerability Assessment reports, identifying actionable items and creating necessary tickets.

AR Specialist, Cencora   *08/2022 - present*

- Demonstrated a high level of independence in a hybrid remote environment, including the timely completion of weekly reports.
- Optimized invoice payments by diligently collecting 90% of weekly action items for assigned accounts.
- Successfully closed all open cases and tickets within a 48-hour window on a weekly basis, consistently meeting 100% of SLA requirements.

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Settlement Specialist, Associa CSSC   *05/2021 – 08/2022*
- Reduce the processing time of each settlement by 10% due to efficiently organizing my workflow.
- Overachieve unit goals by 30% of processed HOA New Build sales and resale settlements daily.
- In less than 45 days from hire, efficiently processed over 65 HOA recent sales and resale settlements daily, adhering to the SOW guidelines.

Eligibility Specialist MES, Texas Health & Human Services   *02 /2020 – 12 /2020*
- Achieved a 95% accuracy rate, directly contributing to elderly individuals successfully receiving their essential medical benefits.
- Adhered strictly to state and federal regulations, guidelines, and deadlines, demonstrating proficiency in policy interpretation, arithmetic functions, and effective time management.
- Assumed additional responsibilities during the COVID-19 pandemic to maintain workflow and effectively triage tasks, stepping in for an unwell colleague and ensuring business continuity during challenging times.

Senior Clerk, Los Angeles County – LADHS   *06/2014 – 10/2019*
Promoted to Senior Clerk in December 2016:
- Conducted trail audits to resolve discrepancies, utilizing eCAPS and paper trails, resulting in improved payment accuracy.
- Successfully resolved issues, turned around a five-million-dollar account, and enhanced productivity through employee training during a software transition.
- While supervising the reception desk, managing timecards, and efficiently handling office supplies and inventories, I successfully implemented cost-saving measures resulting in a 5% reduction in expenses.
- Account Clerk II - County of Los Angeles Treasurer & Tax Collector (June 2014 - December 2016):
- As a new hire, I expedited the processing of backdated unclaimed refunds during the summer peak, resulting in a 25% increase in the rate at which taxpayers received their refunds.
- Took on additional responsibilities, including maintaining, organizing, and tallying backdated unclaimed pending refunds in a property tax trust account.

EDUCATION
General Studies Focus on Accounting   *01/2005*
El Camino College